



# ROSABEL LAROZA - BALABA

## CUSTOMER SERVICE REPRESENTATIVE

### CAREER OBJECTIVE

Seeking a challenging career at a reputable firm where I can provide a variety of clients with services, gain new skills, broaden my knowledge, and maximize my experience.

### PERSONAL INFORMATION

Age: 23  
Date of Birth: July 03, 2002  
Place of Birth: San Antonio, Quezon  
Civil Status: Married  
Citizenship: Filipino  
Religion: Roman Catholic  
Height: 5'4

### CONTACT ME

 0968-2767-333

 rlaroza03@gmail.com

 Brgy. Victoria  
Llanera, Nueva Ecija

### ➤ EDUCATION

Tertiary

Bachelor of Science in Tourism and Hospitality Management Wesleyan University-Philippines Cabanatuan, Nueva Ecija (August 2020-2024)

Secondary

Wesleyan University- Philippines SHS (2018-2020)

Llanera National High School (2017-2018)

Callejon National High School (2014-2016)

Primary

Callejon Elementary School (2008-2013)

### ➤ LANGUAGE

FILIPINO & ENGLISH

### ➤ SKILLS

Good communication

Customer Service

Active listening

Friendliness

Open-mindedness

Patience

### ➤ WORK EXPERIENCE

1 year in hosted live online casino games for international customers in a fast-paced, real-time environment  
Worked with live-streaming software, cameras, and digital gaming platforms

I HEREBY CERTIFY THAT THE ABOVE INFORMATION IS TRUE AND CORRECT IN THE BEST OF MY KNOWLEDGE AND BELIEF.

**ROSABEL L. BALABA**  
APPLICANT